

Ascend Contract Vinyl Flooring— Maintenance Instructions

IMPORTANT: When performing wet maintenance, use proper signage and prohibit foot traffic until the floor is dry.

INITIAL MAINTENANCE

- Sweep, vacuum, or dust mop to remove dirt and other particles and residues.
- GLUE-DOWN PRODUCTS: Remove any adhesive residue from the surface of the flooring (mineral spirits may be used sparingly). DO NOT wash the floor for at least 48 hours after installation. Allow the adhesive to form a bond between the substrate and the vinyl flooring by not moving heavy objects over the floor and avoiding foot traffic for a minimum for 24 hours.
- Where needed, lightly damp mop the floor using a diluted neutral pH resilient floor cleaner. Follow manufacturer instructions.

ROUTINE MAINTENANCE

- Sweep, vacuum, or dust mop to remove dirt and other particles and residues.
- As needed, lightly damp mop the floor using a diluted neutral pH resilient floor cleaner. Follow manufacturer instructions. Always test cleaners in an inconspicuous area prior to using. Never use abrasive cleaners or vinegar, polishes, or oil soaps on Ascend Contract vinyl flooring products.
- Promptly remove any spills.

STAIN REMOVAL

- To remove difficult or stubborn stains or spots from Ascend Contract vinyl flooring, always begin with a neutral pH resilient floor cleaner. If this fails to remove the stain, try using mineral spirits or denatured alcohol applied to a soft cloth. Please note, any damage resulting from use of pure solvents IS NOT covered by the warranty. Never use harsh solvents like acetone or lacquer thinner as they can damage the surface of the floor. Always test stronger cleaning products on a sample piece or inconspicuous area.

HIGH TRAFFIC AREA MAINTENANCE

- Note: These instructions are only for areas where high traffic areas has caused the floor to become extremely dirty and requires greater cleaning measures than those listed above.
- Use a low speed power buffer (300RPM or less) with an extra fine scrubbing-type (approximately 1" thick, polyester or nylon) pad. Spray the floor with a diluted neutral pH resilient floor cleaner and work the solution over the floor using the buffer.
- Remove the dirty residue by damp mopping with clean water or a wet vacuum.
- Repeat if necessary.

PREVENTATIVE CARE TIPS

- Clean, sweep, damp mop, or dry vacuum the floor regularly.
- Non-staining protective pads should be used on all furniture legs or appliances.
- Maintain temperatures between 55 °-85 ° F (12.8 °-29.4° C)
- Use a sheet of plywood or a hand truck to protect the surface of the floor when moving heavy objects across the floor.
- Place transition mats at exterior entrances to prevent dirt, particles and residues from being tracked onto the floor. Use transition mats that specifically state that they are non-staining to avoid permanently discoloring the floor. Transition mats that consist of both absorbent and stiff fibers are recommended.
- Furniture with rolling casters should have casters that are a minimum of 2" diameter.
- Blinds, window shades, curtains, or UV protective film should be installed to avoid direct sunlight on the floors. Prolonged direct sunlight can result in discoloration and other damage to the floor.
- Never use a steam mop.
- Never floor the floor or leave standing water on the floor.
- Never use a vacuum with any type of beater bar assembly.
- Always remove any spillage immediately.
- Always remove excess water.